

FUTURE FORWARD Webinar Event

Advisory, Analytics, & AI



quadient

SEPT. 24 & 25

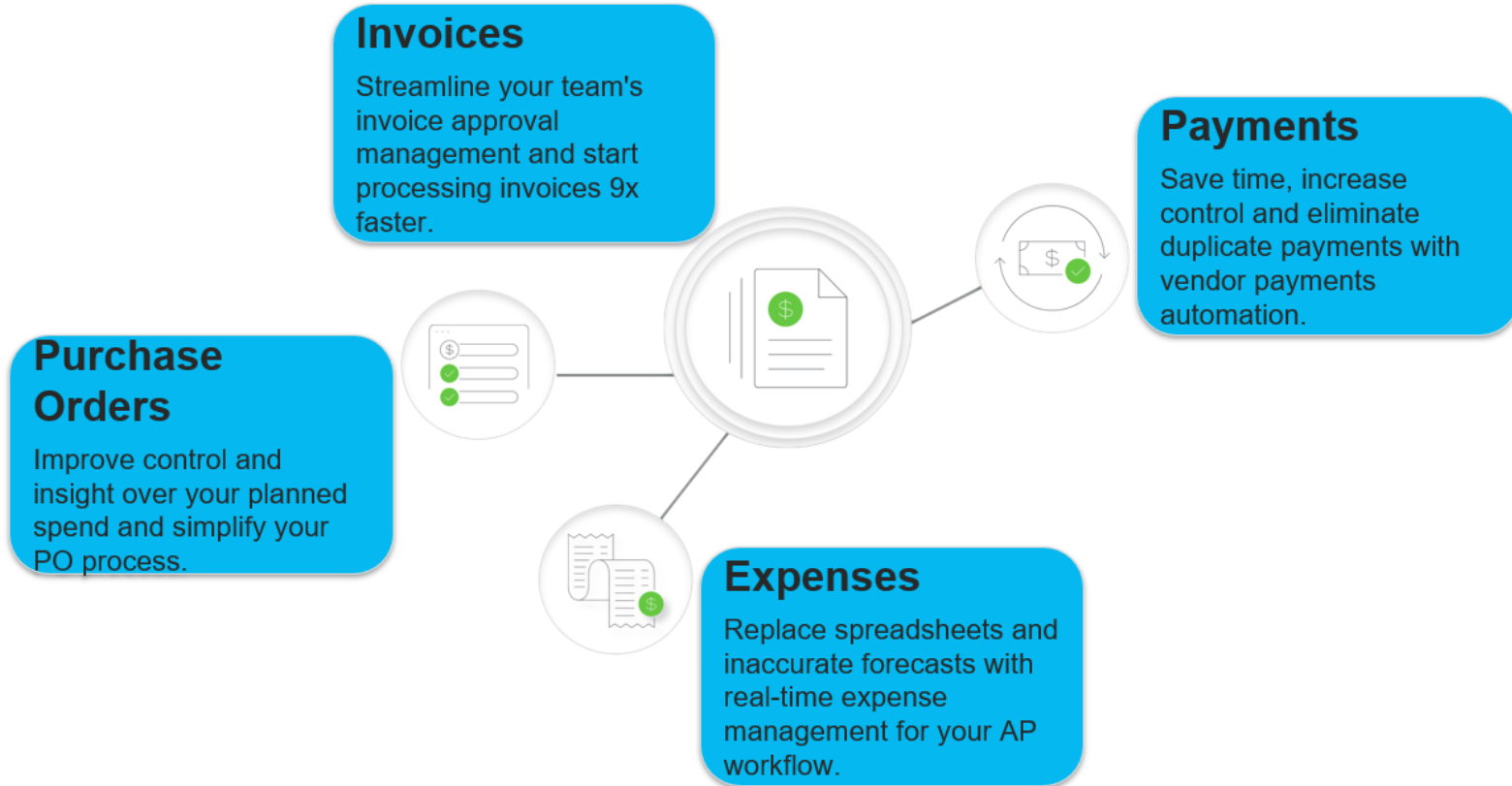
Earn CPE



Revolutionizing Accounting:

How to Thrive as an Advisor in an AI world

Presented by: Debra Angilletta



Quadient's Differentiators Today

Auto Capture populates all invoice header details and dollar amounts on the invoice (99% accuracy with human verification)

Smart Code populates line item details based on how invoices were previously coded

User friendly interface with standardized commands and flows across all four modules. Increases adoption and provides control over AP.

Unlimited approval channels to automate routing based on dollar amounts and/or any lists (ie. classes, vendors, etc.)

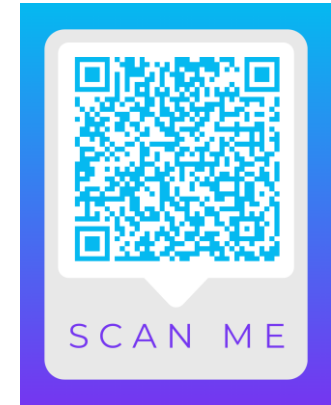
Line item Capture captures data down to the line item reduce manual intervention.

Support for all four AP workflows; invoices, payments, expenses, and POs.

Fast Implementation.
Onboarding takes an average of 6 hours:
Integration, Workflow & Training


Multi-entity view on one screen, without having to log in and out.

Register for the App Academy!






**What you are about to learn
will revolutionize
your accounting business**



**Would you like to get 2-4
hours back in your day?**



**If I could give you 2-4 hours
back in your day,
could you make more \$\$?**

What you can expect to learn:



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- **Solving the Scaling Problem**: best way to grow your business without sacrificing more time (or money!)

What you can expect to learn:

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- **Catapult Your Value**: best approach to show your value in the age of automation (and beat your competition!)
- **Solving the Scaling Problem**: best way to grow your business without sacrificing more time (or money!)
- **Resource available at the end for you to learn more**



Why is this so important?



PRESENTED BY:

DEBRA ANGILLETTA

About This Speaker

WHAT I DO: Accountants, Bookkeepers aren't sure how to get out of the day to day transactional work and become that highly regarded valued advisor. Your future clients are searching for you! I show you the exact steps how to transition to advisory so that you can transform your business with ideal clients you love to serve (and get paid for it!)

WHAT MAKES ME UNIQUE: As a Business Advisor, Virtual CFO and former Wall Street Trader, I speak to your future clients EVERYDAY. I know EXACTLY what they want you to do for them, how they want your services delivered, and what they are willing to pay for your advisory services.

WHY IT WORKS: Sales Mastery is the result of more than 28,000 sales calls over three decades - it's my personal (and proven!) blueprint for attracting, engaging. and building to your ideal advisory business.

Future Forward 2024

Insightful Accountant[®]



PRESENTED BY:
DEBRA ANGILLETTA

Help Accountants Transform To Advisory

Future Forward 2024

Insightful Accountant[®]











START YOUR OWN
BUSINESS







Small Business Coaching



Small Business Coaching



**You can only manage
what you can measure**




You can only manage what you can measure


(now go get an accountant!!)



I  accounting community



Assumed the accountant
was filling in _____ with
finances



Assumed the accountant
was filling in **knowledge gap** with
finances



Accounting



~~Accounting~~
Advisory Only



How to Transform To Advisory? When Compliance Sucks Up All of My Time?



Problem:

How your clients see compliance

Problem:

How your clients see compliance

- 👉 Requirement
- 👉 Transactional
- 👉 Reactive
- 👉 Commodity
- 👉 Line item expense
- 👉 \$\$ per hour

What your clients want:

- 👉 **Asset**
- 👉 **Consultative**
- 👉 **Proactive**
- 👉 **Authority**
- 👉 **Profit center**
- 👉 **Retainer**



How do we know?



How do we know?
(because I asked them!)

Compliance:

- 👉 Requirement
- 👉 Transactional
- 👉 Reactive
- 👉 Commodity
- 👉 Expense
- 👉 \$\$ per hour

Advisor:

- 👉 Asset
- 👉 Consultative
- 👉 Proactive
- 👉 Authority
- 👉 Profit center
- 👉 Retainer



Compliance Opportunity:




Compliance Opportunity: AI can do that



Work with AI vs against it



Invite: Shift Your Mindset



Invite: Shift Your Mindset AI







Shift Your Mindset About AI:



Shift Your Mindset About AI:

Master →



Shift Your Mindset About AI:

Master → Servant



Don't believe...that's ok...



Don't believe...just be curious



Shift Your Mindset About AI:

Master → Servant



Want to see how you do that?

Top 3 complaints about Accountants

(directly from your clients):



Top 3 complaints about Accountants

(directly from your clients):

- **Not proactive enough**

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- **Slow response time**

Top 3 complaints about Accountants

(directly from your clients):

- **Not proactive enough**
- **Slow response time**
- **Clients don't know what the heck you are talking about**



**How can we use AI
as our servant to
solve that?**



#1: Not Proactive Enough

Compliance:

Data entry:

Compliance:

Data entry:

How we see it = time suck

Compliance:

Data entry:

How we see it = time suck

How clients see it = low value

Compliance:

Document capture:

Compliance:

Document capture:

How we see it = time suck

Compliance:

Document capture:

How we see it = time suck

How clients see it = low value

Compliance:

Document capture:

How we see it = time suck

How clients see it = low value

(And annoying, for both sides!)



Compliance:

Takes time away from advisory



Compliance:

Takes time away from advisory (high value)



Where can AI add value when it comes to Compliance work?



Reconciliations



Tug of war



Use AI to create the win-win

What does Google AI say?

People also ask :

How often should I reconcile my books?



once every month

Things to know

This helps you get better financial data accuracy and catch and reconcile mistakes properly. We recommend that you reconcile your accounts or close your books **once every month**. Some businesses close their books at the end of each month or mid-month. May 3, 2024

What does Google AI say?

The time it takes to reconcile books after the end of the month varies, but it's generally recommended to do so as soon as possible: [🔗](#)

Group	Time to reconcile books
Top performers	4.8 days or less
Bottom 25% of companies	At least 10 days
Large companies	3 days on average
Smaller companies	14 days on average
Mid-sized companies	Most tasks are done in the first three days
Businesses without automation	7–8 days on average

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Reality:



- 50% of small businesses have their books reconciled by **15th** of the month

Reality:



- 50% of small businesses have their books reconciled by **15th** of the month
- The other 48% is **after the 15th**



Client Story

Reality:



- Businesses focused on success want real time reconciliation

Reality:



- Businesses focused on success want real time reconciliation
- The others are stuck in frustration not knowing this is available to them



Compliance That Excites Clients:



Compliance That Excites Clients: Real Time Reconciliations



Better decision making



Opportunity



Differentiator

Action Steps:



Action Steps:

- Start looking at AI solutions

Action Steps:



- Start looking at AI solutions
- Trial run with your own business



#2: Getting Help



Have you ever tried to hire?



How is that going for you?



Current Employment Stats




Big Shift in 2021



40% of new EEs won't last one year



40% of new EEs won't last one year
22% quit in 45 days



40% of new EEs won't last one year
22% quit in 45 days
4% show up 1st day, then quit same day

(Joey Coleman – Never Lose An Employee Again)



Leaves 34%



Leaves 34%
Employee retention is 2-5 years






AI can do compliance work



Work IN their business all day



They want to work ON the business



They want to work ON the business
(this is what you do for them!)



Huge Impact With Your Clients



**Work with your client's perception vs
trying to change it!**



Give them what they want
(a true advisor!)


Action Steps:



- Start the shift from Compliance to Advisory
- Seek AI solutions that can work for you



#3: Clients not reading their reports




2 Reasons Why Clients Don't Read Your Reports




➤ **No value**


- 
- **No value**
 - **Don't understand them**



Your clients don't want to look _____
and tell you they don't _____




Your clients don't want to look **stupid**
and tell you they don't _____



Your clients don't want to look **stupid**
and tell you they don't **understand**



Communication barrier



Remember....
They didn't go to school for
Accounting

What clients say about their reports:



- "I'm not a numbers person"
- "This is nice, but what is this telling me?"
- "I don't know what I don't know – tell me"
- "Just tell me if I'm doing this right"
- "This is useless unless it's in real time"



Accounting Jargon



Accounting Jargon



How AI Can Help:

Take a client _____ and answer them in a way
your client can _____ the answer.



How AI Can Help:

Take a client **question** and answer them in a way your client can _____the answer.




How AI Can Help:


Take a client **question** and answer them in a way your client can **understand** the answer.



Example




When your client feels _____,
they become a _____ client.



When your client feels **understood**,
they become a _____ client.



When your client feels **understood**,
they become a **loyal** client.



**Success loves
speed & simplicity**

Action Steps:



- Try your own searches!
- Speak their language – use AI for that



Let's Review



How to Leverage AI?



How to Leverage AI?

Make it your servant
(not your master!)



How To Become More Valuable?



How To Become More Valuable?

Delegate compliance work to AI
Free up time for Advisory
(clients are BEGGING for this!)



How To Get More Help?



How To Get More Help?

AI doesn't quit

Ask for more money

Take vacations



How To Get More Help?

AI doesn't quit

Ask for more money

Take vacations

(hire 1 well compensated Client Success Manager)



Clients don't understand their reports

- Use AI tools to language important information



Clients don't understand their reports

- Use AI tools to language important information
- Draft communications so clients can understand the data on their level

By embracing AI:

- Optimize efficiency
- Reduce costs
- Free up your TIME
- Offer advisory services
- Position as indispensable in digital age
- Make more money



Make It Work For You



Resource

The 6 Advisory Questions To Ask On Every Call



[MasterMySales.com](https://www.MasterMySales.com)

Insightful Accountant[®]

Q&A



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